**Patient Text message introducing *MyWay Diabetes***

**FULL VERSION**

Dear <add name>

A new online service is now available for all people in Somerset with diabetes see: <https://vimeo.com/539609893/d97c5af47f> As your GP Practice we are asking you to sign up for this. This will help us to help you to live better with diabetes. MyWay Diabetes <https://somerset.mydiabetes.com> will give you access to all your diabetes NHS clinic information and give advice tailored to your needs, so you can be more in control. It also contains online courses and information about local services. Please hit register button on [https://somerset.mydiabetes.com](https://somerset.mydiabetes.com/) and follow the steps.

**Text message title:  Action needed! Sign up for the new Somerset diabetes management platform.**

**SHORT VERSION if needed (160 characters)**

NEW SERVICE! You GP practice would like you to REGISTER on [https://somerset.mydiabetes.com](https://somerset.mydiabetes.com/) to access diabetes NHS records, advice, courses and local info.

**Patient Email message introducing to the *MyWay Diabetes***

Dear *<Patient’s name>*

**MyWay Diabetes: Your home for online support**

My records show that you have diabetes and I am writing to tell you about a service for people with diabetes in Somerset. We think this will be of interest to you and are keen that all our patients with diabetes sign up.

The website **MyWay Diabetes** <https://somerset.mydiabetes.com> gives you access to your NHS clinic results and contains information and resources that help you understand more about diabetes and explains how to manage the condition more effectively.

Here is a video about the platform <https://vimeo.com/539609893/d97c5af47f>

People who use the service say that it improves their knowledge and helps them meet goals, it improves motivation and acts as a reminder for discussions with medical staff during appointments. The service is not a replacement for your normal care, but helps you get advice and monitor your results before, during and after contacts with your healthcare team.

Please sign up using NHS login;

* go to <https://somerset.mydiabetes.com> and click the ‘Register’ button.

If you have any other questions, please email the Diabetes My Way team at [somerset@mwdh.co.uk](mailto:somerset@mwdh.co.uk) or visit our contact page for more details <https://somerset.mydiabetes.com/contact-us/>

Yours sincerely

add GP name